



# PLATINUM PROTECTION LIMITED LIFETIME WARRANTY

Limitations on the transferability of this limited lifetime warranty are set forth herein.

THIS LIMITED LIFETIME WARRANTY GIVES THE ORIGINAL PURCHASER (the "Purchaser") SPECIFIC LEGAL RIGHTS, AND PURCHASER MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

**FOR CANADA ONLY:** THE TERMS IN THIS LIMITED LIFETIME WARRANTY, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY BY AND ARE IN ADDITION TO ANY PROVINCIAL LAWS.

## INTRODUCTION

Thank you for your recent purchase of Roofing Shingles and Components manufactured by Owens Corning Roofing and Asphalt, LLC ("Owens Corning"). We believe we manufacture the highest quality and most attractive Roofing System ("Roofing System") available anywhere, and that is why we stand behind it with one of the best warranties in the industry. If anything in this limited lifetime warranty is not clear, please call us at 1-800-ROOFING (766-3464) or visit our website at [www.owenscorning.com/roofing](http://www.owenscorning.com/roofing).

## WHO IS COVERED

To be entitled to the benefits of this Platinum Protection Limited Lifetime Warranty: (1) Purchaser's property must be located in the United States or Canada and (2) Purchaser must be either (a) the original consumer purchaser (the property Owner, not the installer or contractor) of a complete Owens Corning® Roofing System, as defined below, by Owens Corning and be in accordance with the "**Eligibility Requirements for This Limited Lifetime Warranty**" below or (b) the first person to whom the original purchaser transfers this limited lifetime warranty along with ownership of the structure on which the shingles are installed (either person described in [a] or [b], "Owner"). In addition, the entire Roofing System must be installed by an Owens Corning Roofing Platinum Preferred Contractor according to Owens Corning application instructions. The Roofing System is comprised of Owens Corning® Shingles and accessory products. The Products ("Products") that comprise the Owens Corning® Roofing System are Owens Corning® Shingles, Owens Corning® VentSure® Ventilation, Owens Corning® Hip & Ridge Shingles, Owens Corning brand synthetic underlayment, listed below, Owens Corning® Starter Shingles, and Owens Corning® Self-Adhered Ice & Water Barrier products, listed below. For detail regarding transferring this Lifetime warranty, please see "**Transferability of This Limited Lifetime Warranty.**"

## ELIGIBILITY REQUIREMENTS FOR THIS LIMITED LIFETIME WARRANTY

1. Purchaser's Roofing System must be installed by an Owens Corning Roofing Platinum Preferred Contractor who shall install the roof as per the specifications outlined in 2-5, below, and this limited lifetime warranty must be registered by Purchaser's Owens Corning Roofing Platinum Preferred Contractor with Owens Corning within 60 days of the installation.
2. Purchaser's Roofing System must cover the entire structure and be installed over a ventilated roof deck. Incomplete roofs installed on a portion of a building do not qualify nor do roofs installed over non-ventilated decks. Purchaser's Roofing System must be installed according to application requirements published by Owens Corning and in accordance with local building code requirements, which are in effect at the time of installation.
3. Purchaser's Roofing System must be installed over a clean roof deck per Owens Corning requirements with all existing roofing material and debris removed, including but not limited to felt, ice and water membrane, raised nails, flashing materials for chimneys, skylights, soil pipe boots, ridge and off-ridge vents, etc. Repairs must be made to any damaged areas, such as loose or cracked mortar on chimneys or rotten wood decking.
4. For Purchaser's roof to qualify as a complete Roofing System, Purchaser must purchase and install the following products:

- a. Owens Corning® Shingles.
  - b. Owens Corning brand synthetic underlayment products, RhinoRoof® U20 roof underlayment, or Titanium® brand synthetic roof underlayment products. Installing a qualifying Owens Corning® Self-Adhered Ice & Water Barrier product covering the entire deck also meets this requirement and Section d (i) below.
  - c. Owens Corning® Hip & Ridge Shingles. Qualifying Owens Corning® Hip & Ridge Shingles include Berkshire®, DecoRidge®, DuraRidge®, ImpactRidge®, ProEdge®, and RIZERidge®. (Exception: If Purchaser's roof has Supreme® Shingles, Owens Corning® Hip & Ridge is not required. If Owens Corning® Hip & Ridge is not used, Purchaser then must use all three components listed in Section d below.)
  - d. Plus, any 2 of the 3 products listed below (one product from each category):
    - i. Owens Corning® Self-Adhered Ice & Water Barrier products. Qualifying Ice & Water Barrier products include WeatherLock®, Titanium®, or RhinoRoof®.
    - ii. Owens Corning® Starter Shingle products. Owens Corning® VentSure® Ventilation products: If a VentSure® product is used, it should be part of a balanced air ventilation system consisting of both functional intake and exhaust ventilation products. If a VentSure® Intake Vent AND VentSure® Exhaust Vent are both used, this will count as one (1) of the four (4) requirements. This limited lifetime warranty excludes VentSure® Off-Ridge Exhaust Vents.
5. New metal flashing(s) and drip edge must be installed, counterflashing is required where applicable, and all required details and flashings must be correctly installed as per Owens Corning requirements and in compliance with the above-listed Eligibility Requirements.

Exceptions to the "**Eligibility Requirements for This Limited Lifetime Warranty**" section may be made at the sole discretion of Owens Corning and must be approved in writing by Owens Corning prior to Roofing System installation.

## WHAT IS COVERED

We warrant that Purchaser's Owens Corning® Roofing System is free from any manufacturing defects that (1) materially affect their performance on Purchaser's roof during the TRU PROtection® period or that (2) cause leaks during the balance of the applicable warranty period after the TRU PROtection® coverage period has expired. (To determine the length of the TRU PROtection® coverage period and the balance of the applicable warranty period, please see "**How Long Is Purchaser Covered**" and the "**Limited Lifetime Warranty Information Table**" at the end of this limited lifetime warranty.) This limited lifetime warranty applies only to those shingles purchased after January 1, 2023 and before the date a later warranty applicable to the shingles comes into effect. This limited lifetime warranty does not cover non-Owens Corning® roofing components, such as flashing, fasteners, pipe boots, and wood decking.

## WORKMANSHIP TERMS

This limited lifetime warranty covers workmanship for a period of time as described in the terms below. Workmanship includes any defective installation of the Owens Corning® Roofing System that causes leaks or materially affects the performance of Purchaser's roof. The Workmanship Terms are only valid if the Owens Corning® Roofing System is installed by an Owens Corning Roofing Platinum Preferred Contractor, per the terms and conditions of the Platinum Protection Limited Lifetime Warranty requirements. Failure to meet the Eligibility Requirements for this limited lifetime warranty or improperly registered warranties are not covered.

## PLATINUM PROTECTION WORKMANSHIP PERIOD

During the first 25 years of the Platinum Protection Workmanship Period, if any part of Purchaser's Roofing System is found to have an application defect or there are application errors in Purchaser's Roofing System that cause leaks or materially affect the performance of Purchaser's roof, Owens Corning will arrange to have Purchaser's roof repaired or recovered or, at its sole option, will provide Purchaser's replacement roofing products and issue compensation (**COMPENSATION** as defined below) for the full reasonable cost of labor and other materials to repair or recover Purchaser's roof, including flashings at valleys, dormers, chimneys, and plumbing vents.

Failure to install adequate ventilation is not an application error of Purchaser's Owens Corning® Products. Ventilation can be limited by the design and configuration of existing structures. The costs of labor to tear off some or all of Purchaser's Roofing System and disposal are included, if necessary, to repair Purchaser's roof. Platinum Protection Workmanship Period is outlined in the **"Limited Lifetime Warranty Information Table."**

After the first 25 years of the Platinum Protection Workmanship Period, if any part of Purchaser's Roofing System is found to have an application defect or there are application errors in Purchaser's Roofing System that cause leaks or materially affect the performance of Purchaser's roof, the Owens Corning compensation to Purchaser will be prorated to take into account the number of years of use Purchaser has enjoyed from the original installation date through the date of Purchaser's claim and reduce the amount of compensation accordingly.

NOTE: First 2 Years. If Purchaser's claim arises out of an application error that is discovered or discoverable within the first 2 years after installation, it is the obligation of the Owens Corning Roofing Platinum Preferred Contractor who installed Purchaser's Roofing System to make all necessary repairs. In the event that Purchaser's roofing contractor is unable or unwilling to perform these repairs, Owens Corning will arrange to have Purchaser's roof repaired.

## HOW LONG IS PURCHASER COVERED

IMPLIED WARRANTIES APPLICABLE TO PURCHASER'S SHINGLES OR ROOFING SYSTEM ARE LIMITED IN DURATION TO THE TRU PROTECTION® COVERAGE PERIOD APPLICABLE TO SUCH PRODUCTS, AS PROVIDED BY THIS LIMITED LIFETIME WARRANTY, UNLESS A SHORTER PERIOD IS PERMITTED BY APPLICABLE LAW. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY.

The length of Purchaser's warranty depends on the type of Owens Corning® Shingles Purchaser purchased. See the **"Limited Lifetime Warranty Information Table"** at the end of this limited lifetime warranty for the specific warranty period that applies to Purchaser's shingles. If Purchaser makes a claim under this limited lifetime warranty that results in a repair of Purchaser's roof, this limited lifetime warranty will be unaffected, as long as the repair is done by an Owens Corning Roofing Platinum Preferred Contractor, and will continue to provide Purchaser with coverage on Purchaser's entire Roofing System provided that Owens Corning® Products are used in the repairs. However, if Purchaser makes a claim that results in Purchaser's entire Roofing System being removed and replaced, this limited lifetime warranty will be void. If new Owens Corning® Shingles are installed, Purchaser will then receive an Owens Corning® Standard Product Limited Lifetime Warranty. However, if Purchaser once again installs an entire Roofing System, Purchaser will be eligible to purchase a new Platinum Protection Limited Lifetime Warranty, as long as the new Roofing System is installed by an Owens Corning Roofing Platinum Preferred Contractor per the **"Eligibility Requirements for This Limited Lifetime Warranty."**

### 1. TRU PROTECTION® PERIOD

From the installation of the shingles through the TRU PROtection® coverage period, Owens Corning will compensate Purchaser to repair, replace, or recover defective products, including the cost of tear-off and disposal subject to certain limitations. TRU PROtection® period excludes workmanship coverage. See the **"Limited Lifetime Warranty Information Table"** at the end of the warranty for specific TRU PROtection® periods that apply to the Owens Corning® Shingles

Purchaser have purchased. Owens Corning reserves the right to arrange directly for the repair or replacement of Purchaser's products instead of compensating Purchaser directly. This compensation is limited as follows:

- a. If Owens Corning decides to replace the shingles, Owens Corning will compensate Purchaser only for the cost of replacement Owens Corning® Shingles and the labor directly required to replace the defective shingles, both as reasonably determined by Owens Corning.
- b. If Owens Corning decides to repair or recover the shingles, Owens Corning will compensate Purchaser only for the cost of the labor directly required to repair or recover the defective shingles as reasonably determined by Owens Corning.
- c. The TRU PROtection® coverage period does not apply to Wind and Algae coverage. Please see **"What About Wind Resistance"** and **"What About Algae Resistance"** portions of the warranty for applicable coverage. Under this Platinum Protection Limited Lifetime Warranty, all Owens Corning® Products (see **"Eligibility Requirements for This Limited Lifetime Warranty"**), with the exception of VentSure® Off-Ridge Exhaust Vents, share the TRU PROtection® period concurrent with the shingle installed. At the expiration of the TRU PROtection® period, all products revert to the coverage specified by their standard warranties. Under the Platinum Protection Limited Lifetime Warranty, if a cut Owens Corning® Supreme® Shingle is used instead of Owens Corning® Hip & Ridge Shingles, the warranty and TRU PROtection® period for the Supreme® Shingle is 15 years. The Owens Corning® Supreme® Shingles do not assume the warranty term for shingles used on the balance of the roof, unless the entire roof is installed with Supreme® Shingles.

### 2. PRORATED PERIOD

Once the TRU PROtection® period of this limited lifetime warranty has expired, the prorated period will begin. During this prorated period, we will provide prorated compensation of the cost of the defective Owens Corning® Products, but no other costs will be covered, and we will take into account the number of full years of use Purchaser has enjoyed from the original installation date through the date of Purchaser's claim, and reduce the amount of our compensation to Purchaser accordingly. We will prorate the amount of our compensation to Purchaser to adjust for the number of years Purchaser has enjoyed from the original installation date through the date of Purchaser's claim. For example: If Purchaser has a 25-year warranty and Purchaser makes a claim anytime in the 15th year of the warranty, our compensation to Purchaser will be reduced by 14/25ths of the Owens Corning® Product cost at the time of purchase. For lifetime shingle coverage (for as long as Owner owns the home on which the Roofing System is installed), see the **"Limited Lifetime Shingle Proration Table."** Owens Corning reserves the right to arrange directly for the repair or replacement of Purchaser's products instead of compensating Purchaser directly.

### 3. OTHER TYPES OF STRUCTURES

The coverage for all Owens Corning® Shingles offered by this limited lifetime warranty depends on the structure on which the shingles are installed and the owner of the structure. Lifetime coverage for all Owens Corning® Shingles applies only to single-family detached homes where the owner of the roof is the resident occupying the home. In the instance of shingles purchased or installed on property owned by others (for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums, homeowners' associations, or cooperative housing arrangements), or installed on any other structures (for example, apartment buildings or any other type of building or premises not used by individual homeowners as their residence), the warranty period for Oakridge® Shingles will be 40 years and all other lifetime shingles will be 50 years from the original installation date of the shingles, and the TRU PROtection® period will be 20 years. Please see the **"Limited Lifetime Shingle Proration Table"** for the prorated formula after TRU PROtection® coverage expires for lifetime shingles.

**Limited Lifetime<sup>△</sup> Shingle Proration<sup>△</sup> Table**

STRUCTURE/ OWNER	TRU PROTECTION® PERIOD YEARS 1-50	PRORATED PERIOD YEARS 51 AND BEYOND	
Single-family detached homes	100%++	20%	
STRUCTURE/ OWNER	YEARS 1-20	YEARS 21-40 OAKRIDGE SHINGLES ONLY	YEARS 21-50 ALL OTHER LIFETIME SHINGLES
Other types of structures	100%++	50% reduced by 2.5% each year thereafter <sup>△</sup>	60% reduced by 2% each year thereafter <sup>△</sup>

<sup>△</sup> For as long as Owner owns home.

<sup>△</sup> Proration is calculated annually, based on the original installation date. There are no partial-year prorations.

++ Of costs covered under this limited lifetime warranty.

**4. EXCEPTIONS**

All of the Owens Corning Obligations of Compensation under this limited lifetime warranty, whether for repair, replacement, recovery, or refunding a prorated portion of the original purchase price of the defective Owens Corning® Products, are subject to the limitations provided by this limited lifetime warranty. Owens Corning will not compensate for the removal and replacement of solar panels or other rooftop equipment.

**5. WHAT ABOUT WIND RESISTANCE**

Shingles contain asphalt sealant that requires direct warm sunlight for several days ("Thermal Sealing") in order to seal properly. If shingles are installed during a period of cool weather, they may not adequately seal until the weather warms, and if shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never achieve Thermal Sealing. Prior to shingles achieving Thermal Sealing, shingles are more vulnerable to blow-offs and wind damage.

This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that might occur prior to Thermal Sealing having occurred. After shingles have achieved Thermal Sealing, however, they will be covered under this limited lifetime warranty if they experience blow-offs or wind damage in winds (including gusts) up to the levels and for the period from the original installation date ("Wind Warranty Period") listed in "**Limited Lifetime Warranty Information Table**" at the end of this limited lifetime warranty.

HOWEVER, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF 15 YEARS FOR LIFETIME SHINGLES AND 12 YEARS FOR SUPREME® SHINGLES, FROM THE ORIGINAL DATE OF INSTALLATION.

Owens Corning will be liable only for the reasonable cost of replacing blown-off shingles and Owens Corning® Hip & Ridge Shingles, if applicable (to include material and labor during the applicable TRU PROtection® warranty period) and the reasonable cost of manually sealing the unsealed shingles remaining on the roof. Owens Corning is not responsible where the damage or blow-offs are caused by damage to the underlying structure.

**6. WHAT ABOUT ALGAE RESISTANCE**

If the shingles purchased were not specifically labeled as "**Algae Resistant**" ("AR"), then any discoloration caused by algae is not covered by this limited lifetime warranty as explained in "**What Is Not Covered**." However, if Purchaser did purchase AR shingles, they are covered for the period described in the "**Limited Lifetime Warranty Information Table**" at the end of this limited lifetime warranty following the date of installation ("**AR Warranty Period**") against brown-black staining caused by growth of cyanobacteria *Gloeocapsa magma* algae. To be eligible for 25-year AR coverage, Purchaser must use one of the following Owens Corning® Hip & Ridge Shingles: Berkshire®, DecoRidge®, DuraRidge®, ImpactRidge®, ProEdge®, or RIZERidge®. We do not cover the effects of other growth, such as mold, lichen, and green algae. If brown-black staining occurs during the AR Warranty Period, Purchaser will be entitled to the following remedy:

- a. **Non-Prorated Period** – From the installation of the shingles until fifteen (15) years after the date of installation, we will compensate Purchaser for the cost, including labor (such cost not to exceed the initial cost of the AR shingles plus the initial cost of installation), as reasonably determined by Owens Corning, to repair, replace, or recover the affected AR shingles. For purposes of this AR shingle warranty, the term "repair" as used above refers to cleaning or otherwise removing any algae growth from affected AR shingles. Decisions regarding whether Purchaser's AR shingles should be repaired, replaced, or recovered will be made solely by Owens Corning.
- b. **Prorated Period** – Once the non-prorated coverage period for algae resistance (as described above) has expired, the prorated period will begin. During this prorated period, we will provide compensation limited to a prorated amount of the cost of the affected AR shingles. No labor or other costs will be covered during the prorated period, and we will take into account the number of full years of use that Purchaser has enjoyed from the original installation date through the date of claim, and reduce the amount of our compensation accordingly. For example: If Purchaser purchased a shingle with a 25-year AR warranty period, and Purchaser makes a claim anytime in the 16th year of the warranty, our compensation will be the amount of the cost of the affected Owens Corning® AR Shingle Products reduced by 16/25ths of the cost at the time of purchase of the affected AR Shingle Products.
- c. \*\*\*\*If a qualifying Owens Corning® manufactured Hip & Ridge shingle is **not** used, the AR warranty period is reduced from 25 to 10 years, and the non-prorated period will be 1 year.
- d. See "**Limited Lifetime Warranty Information Table**" below for applicable AR product coverage.

NOTE: In some coastal areas and/or areas with limited rainfall, copper released by algae-resistant shingles can cause excessive corrosion to aluminum gutters. In these regions, Owens Corning recommends using vinyl gutters and will not be liable for any damage that may result from using aluminum gutters with algae-resistant shingles.

**TRANSFERABILITY OF THIS LIMITED LIFETIME WARRANTY**

(Based on original installation date)

• **Single-Family Detached Homes**

This limited lifetime warranty is not transferable except as follows: Purchaser may only transfer this limited lifetime warranty one time, anytime during the life of the warranty, to the purchaser of the structure on which the shingles are installed. For this limited lifetime warranty to transfer and the second Owner to obtain the benefits of this limited lifetime warranty, the second Owner must, within 60 days after the date of the real estate transfer, contact 1-800-ROOFING and submit together: (1) proof of purchase of the Owens Corning® Roofing System (2) the installation date and ownership history and (3) a fee of \$100.

1. If the transfer takes place within the first 15 years for Supreme® Shingles or 20 years for lifetime shingles, the second Owner is entitled to the balance of the TRU PROtection® Period, and the Platinum Protection Workmanship Period will become 15 years for Supreme® Shingles or 25 years for lifetime shingles from the original date of installation.
2. If the transfer occurs after the first 15 years for Supreme® Shingles or 20 years for lifetime shingles, the balance of the warranty period (other than the AR Warranty Period and Wind Warranty Period) will automatically be reduced to a 2-year period after the date of ownership change, and the Platinum Protection Workmanship Period will expire upon transfer. If there is a manufacturing defect that causes leaks during this 2-year period, our compensation to the second Owner will be based only on the cost of the defective Roofing System reduced by the amount of use the second Owner and the original Owner have enjoyed from the original installation date through the date of claim.
3. The AR Warranty Period and Wind Warranty Period are fully transferrable. The second Owner will receive the balance of the coverage outlined in the "**Limited Lifetime Warranty Information Table**" based upon the original installation date.

## • Other Types of Structures

This limited lifetime warranty is not transferable except as follows: Purchaser may only transfer this limited lifetime warranty one time, anytime during the life of the warranty, to the purchaser of the structure on which the shingles are installed. For this limited lifetime warranty to transfer and the second Owner to obtain the benefits of this limited lifetime warranty, the second Owner must, within 60 days after the date of the real estate transfer, contact 1-800-ROOFING and submit together: (1) proof of purchase of the Owens Corning® Roofing System (2) the installation date and ownership history, and (3) a fee of \$100.

1. If the transfer takes place within the first 15 years for Supreme® Shingles or 20 years on lifetime shingles, the second Owner is entitled to the same coverage as the original Owner.
2. If the transfer occurs after the first 15 years for Supreme® Shingles or 20 years for lifetime shingles, the balance of the warranty shall be reduced to a 2-year period after the date of ownership change. If there is a manufacturing defect that causes leaks during this 2 year period, our compensation to the second Owner will be based only on the reasonable cost of the replacement Roofing System reduced by the amount of use the second Owner and the original Owner have enjoyed from the original installation date through the date of Purchaser's claim.
3. The AR Warranty Period and Wind Warranty Period are fully transferrable. The second Owner will receive the balance of the coverage outlined in the **"Limited Lifetime Warranty Information Table."**

## WHAT IS NOT COVERED

Our warranty does not cover damage to the Owens Corning® Shingles or Products due to any cause not expressly covered in this limited lifetime warranty. After our shingles or products leave our manufacturing facility, they are subjected to conditions and handling beyond our control, which could affect their performance. This limited lifetime warranty does not cover any problems with nondefective shingles or products caused by conditions or handling beyond our control. Some examples of conditions not covered by this limited lifetime warranty include:

1. Acts of God, such as hail, strong storms, or winds (including gusts) over the maximum wind speed listed in the **"Limited Lifetime Warranty Information Table"** at the end of this limited lifetime warranty, ice damming above the area covered by leak barriers or flashings, or snow or water infiltration through exhaust vents.
2. Roof damage or leaks caused by pre-existing conditions, underlying roofing materials, underlying structural failures, settlement, or any defective areas on or near the roof that are not part of the Roofing System. Examples include but are not limited to chimneys with loose or cracked mortar, damaged siding, faulty counterflashing, or improperly designed or installed gutter or downspout systems.
3. Foot traffic on roof or damage caused by objects (e.g., tree branches) falling on roof.
4. Shading, variations in the color of Owens Corning® Shingles and, if applicable, Owens Corning® Hip & Ridge Shingles, or discoloration caused by algae, fungi, lichen, or cyanobacteria (unless covered under the section **"What About Algae Resistance"**).
5. Improper or faulty installation of Roofing System by an installer other than an Owens Corning Roofing Platinum Preferred Contractor.
6. Damage caused by improper or inadequate roof ventilation or roof drainage, unvented attics, or enclosed roof rafter assemblies.
7. Damage caused by, or the cost to repair or replace, any non-Owens Corning® products, including but not limited to metal work, counter flashing, failed and/or corroded roof nails, or pipe boots that allow water to enter the structure or Roofing System.
8. Damage to the Roofing System caused by alterations made after completion of application, including structural changes, equipment, or solar panel installation, power washing, painting, the application of cleaning solutions not in accordance with our algae removal instructions, coatings, or other modifications.
9. Any damage due to debris, resins, or drippings from foliage.
10. Improper storage, handling, or other conditions beyond our control; and
11. Any costs that incurred that are not authorized in advance by Owens Corning.

## REPLACEMENT SHINGLE VARIATION

As a result of our ongoing efforts to improve and enhance our shingle and product line, we must reserve the right to discontinue or modify our shingles and products, including their colors. We are not liable to Purchaser if Purchaser makes a warranty claim in the future and any replacement shingles or products Purchaser receive vary in color either because of normal weathering or changes in our shingle or product line. Purchaser should understand that, if we replace any of Purchaser's shingles or products under this limited lifetime warranty, we reserve the right to provide Purchaser with substitute shingles and products that are comparable only in quality and/ or price to Purchaser's original shingles and products.

## COMPENSATION

Under the terms of this limited lifetime warranty, the manner of compensation is at the sole discretion of Owens Corning and may be arranged directly by Owens Corning or issued in the form of cash settlement or material credit for Owens Corning® Products to an existing supplier of Owens Corning® Roofing Materials. All costs must be pre-approved by Owens Corning.

## CLAIMS PROCESS & RIGHT OF INSPECTION

To make a claim under this limited lifetime warranty, Purchaser must do so within 30 days after Purchaser discovers the problem. To fully evaluate Purchaser's claim, we may ask Purchaser to provide, at Purchaser's expense, pictures of Purchaser's shingles or shingle samples for us to test. Purchaser must do so in order to be eligible to make a claim under this limited lifetime warranty. If Purchaser repairs or replaces Owens Corning products before Owens Corning has made a determination on the claim, Purchaser's claim may be denied. Owens Corning shall have a reasonable time after notification of a claim to inspect the roof. If requested by Owens Corning, the owner shall provide Owens Corning with reasonable access to the roof, during normal business hours, for the purpose of conducting an inspection of the roofing products.

## NO MODIFICATIONS TO THIS LIMITED LIFETIME WARRANTY

The terms of this limited lifetime warranty may not be waived or modified. This limited lifetime warranty represents the entire agreement between the parties and replaces all other communications, warranties, representations, and guarantees.

## MANDATORY ARBITRATION

To the extent permitted by applicable law, Owens Corning and Purchaser agree to arbitrate all disputes and claims arising out of or relating to this limited lifetime warranty or Owens Corning® Shingles ("Dispute"). This limited lifetime warranty evidences a transaction in interstate commerce, and the Federal Arbitration Act governs the interpretation and enforcement of this provision. A party who intends to seek arbitration must first send to the other, by certified mail, a written notice of intent to arbitrate ("Notice"). The Notice to Owens Corning should be addressed to: One Owens Corning Parkway, Toledo, OH 43659 ("Arbitration Notice Address"). The Notice must (a) describe the nature and basis of the claim or dispute and (b) set forth the specific relief sought ("Demand"). If the parties do not reach an agreement to resolve the claim within 30 days after Notice is received, Purchaser or Owens Corning may commence an arbitration proceeding. All issues are for the arbitrator to decide, including the scope of this arbitration clause, but the arbitrator is bound by the terms of this limited lifetime warranty. The arbitration shall be governed by the Commercial Dispute Resolution Procedures and the Supplementary Procedures for Consumer Related Disputes (collectively, "AAA Rules") of the American Arbitration Association ("AAA"), as modified by this limited lifetime warranty, and shall be administered by the AAA.

## PURCHASER AND OWENS CORNING HEREBY WAIVE THE RIGHT TO A TRIAL BY JURY.

The arbitrator may award injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim.

## PURCHASER AND OWENS CORNING MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH PARTY'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING.

Further, Purchaser agrees that the arbitrator may not consolidate proceedings of more than one person's claims and may not otherwise preside over any form of a representative or class proceeding.

**GOVERNING LAW AND FORUM**

This limited lifetime warranty and all Disputes are governed by United States Federal laws and laws of Ohio. Subject to the "Arbitration" provision in this limited lifetime warranty, if there are any Disputes that cannot be arbitrated, then the parties consent to the exclusive jurisdiction and venue of the state and federal courts in Ohio with respect to such Disputes.

**SAVINGS AND SEVERABILITY**

To the extent that this limited lifetime warranty is inconsistent with applicable law, this limited lifetime warranty is hereby modified to be consistent with such applicable law. If an arbitrator or court determines that any term in this limited lifetime warranty is illegal or unenforceable, the parties intend for the arbitrator or court to interpret or modify this limited lifetime warranty to the effect of the original intent of the parties as closely as possible while rendering the term and this limited lifetime warranty fully legal and enforceable. If a term in this limited lifetime warranty cannot be rendered legal and enforceable accordingly, the parties intend for the arbitrator or court to sever the illegal or unenforceable term from this limited lifetime warranty, leaving the remainder of this limited lifetime warranty enforceable.

**LIMITATIONS**

NO DISPUTE MAY BE BROUGHT LATER THAN 1 YEAR AFTER ANY CAUSE OF ACTION HAS ACCRUED, AFTER WHICH ALL DISPUTES ARE FOREVER BARRED.

THIS LIMITED LIFETIME WARRANTY IS PURCHASER'S EXCLUSIVE WARRANTY FROM OWENS CORNING AND REPRESENTS THE SOLE REMEDY TO ANY OWNER OF OWENS CORNING® SHINGLES AND THE OWENS CORNING® ROOFING SYSTEM. OWENS CORNING MAKES NO OTHER REPRESENTATIONS, WARRANTIES, OR GUARANTEES OF ANY KIND OTHER THAN THOSE STATED EXPLICITLY IN THIS LIMITED LIFETIME WARRANTY. PURCHASER'S REMEDY FOR DEFECTIVE SHINGLES OR OWENS CORNING® ROOFING SYSTEM IS FULLY DESCRIBED IN THE SECTION, "HOW LONG IS PURCHASER COVERED." PURCHASER IS NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. OWENS CORNING HAS NO REASON TO KNOW ANY PARTICULAR PURPOSE FOR WHICH PURCHASER IS BUYING SHINGLES OR ROOFING SYSTEM PRODUCTS.

OWENS CORNING IS NOT RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR OTHER DAMAGES OF ANY KIND, INCLUDING DAMAGE TO PURCHASER'S STRUCTURE OR TO PURCHASER'S STRUCTURE'S CONTENTS, WHETHER FOR BREACH OF THIS LIMITED LIFETIME WARRANTY, NEGLIGENCE, STRICT LIABILITY, OR OTHER CLAIMS DERIVED IN TORT OR FOR ANY OTHER CAUSE.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY.

**LIMITED LIFETIME WARRANTY INFORMATION TABLE**

PRODUCT NAME	WARRANTY PERIOD		TRU PROTECTION® PERIOD		PLATINUM PROTECTION WORKMANSHIP PERIOD		WIND WARRANTY PROTECTION	WIND WARRANTY PERIOD	ALGAE WARRANTY¹ PERIOD
	SINGLE-FAMILY DETACHED HOME	OTHER TYPES OF STRUCTURES	SINGLE-FAMILY DETACHED HOME	OTHER TYPES OF STRUCTURES	SINGLE-FAMILY DETACHED HOME	OTHER TYPES OF STRUCTURES			
Berkshire®	Limited Lifetime <sup>△</sup>	50 Years	50 Years	20 Years	Lifetime <sup>^^</sup>	20 Years	130 MPH	15 Years	25 Years <sup>***</sup>
Woodmoor®	Limited Lifetime <sup>△</sup>	50 Years	50 Years	20 Years	Lifetime <sup>^^</sup>	20 Years	110 MPH/ 130 MPH <sup>†</sup>	15 Years	25 Years <sup>***</sup>
Woodcrest®	Limited Lifetime <sup>△</sup>	50 Years	50 Years	20 Years	Lifetime <sup>^^</sup>	20 Years	110 MPH/ 130 MPH <sup>†</sup>	15 Years	25 Years <sup>***</sup>
Duration® Series <sup>††1</sup>	Limited Lifetime <sup>△</sup>	50 Years	50 Years	20 Years	Lifetime <sup>^^</sup>	20 Years	130 MPH	15 Years	25 Years <sup>***</sup>
Oakridge® <sup>†††</sup>	Limited Lifetime <sup>△</sup>	40 Years	50 Years	20 Years	Lifetime <sup>^^</sup>	20 Years	110 MPH/ 130 MPH <sup>‡</sup>	15 Years	25 Years <sup>***</sup>
Supreme®	25 Years	25 Years	15 Years	15 Years	15 Years	15 Years	60 MPH	12 Years	10 Years

<sup>△</sup> For as long as Owner owns home.

<sup>\*\*</sup> TruDefinition® Duration FLEX® and TruDefinition® Duration STORM® Shingles require ImpactRidge® Hip & Ridge Shingles to complete a UL 2218, Class IV impact-resistant roof system.

<sup>†</sup> 130 MPH is applicable only with Owens Corning® Starter Shingle products application along eaves and rakes in accordance with installation instructions.

<sup>‡</sup> 110 MPH is standard with 4-nail application. 130 MPH is applicable only with 6-nail application and Owens Corning® Starter Shingle product application along eaves and rakes in accordance with installation instructions.

<sup>††</sup> Includes TruDefinition® Duration MAX®, TruDefinition® Duration® COOL Plus, TruDefinition® Duration® COOL, TruDefinition® Duration® Designer, TruDefinition® Duration FLEX<sup>\*\*\*</sup>, TruDefinition® Duration STORM<sup>\*\*\*</sup>, Duration® Premium, and TruDefinition® Duration® Shingles.

<sup>†††</sup> Includes TruDefinition® Oakridge® Shingles.

<sup>^^</sup> Lifetime workmanship is only available to original purchaser and is not fully transferrable. See "Transferability of This Limited Lifetime Warranty" section for more details. Coverage is prorated after the first twenty-five (25) years. Contractor is responsible for covering the first two years of workmanship.

<sup>1</sup> Available regionally but not available on all product lines. See product guide or visit [www.owenscorning.com/roofing](http://www.owenscorning.com/roofing) for availability in zip code.

<sup>\*\*\*</sup> 25-year AR coverage requires the use of Owens Corning® Berkshire®, DecoRidge®, DuraRidge®, ImpactRidge®, ProEdge®, or RIZERidge®, Hip & Ridge Shingles. If a qualifying Owens Corning® manufactured ridge product is **not** used, the AR warranty period is reduced from 25 to 10 years, and the non-prorated period will be 1 year.

NOTE: When properly installed, Owens Corning® Hip & Ridge shingle warranty terms will match with the corresponding roofing shingle. (See specific Owens Corning® Hip & Ridge Shingle installation instructions for details.)



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